

# Automation

Bring business productivity to the next level.

## Base

### Fast, Secure HD Remote Access

Best-in-class unattended remote access allowing IT professionals to eliminate any on-site visits and provide on-demand support without end user interruption.

## Automation

Feature	Benefit
<p><b>One2Many Automated Task Management</b> Install software, distribute files, run scripts and automate manual tasks across multiple computers simultaneously</p>	<ul style="list-style-type: none"> <li>• A mass deployment tool that offers automation, machine maintenance, and task delivery</li> <li>• Deploy and automate routine IT tasks to increase productivity, optimize resource allocation, and maximize security</li> <li>• Take back your time and be an IT hero with automated task management capabilities</li> <li>• Automate manual tasks and get back to the bigger projects that matter most</li> <li>• Reduce IT cost and save time by automating redundant, manual processes</li> </ul>
<p><b>Advanced Scripting</b> Run PowerShell, a more powerful command-line shell and scripting language across multiple computers simultaneously</p>	<ul style="list-style-type: none"> <li>• Eliminate repetitive tasks and run scripts, install software, and push files to multiple computers at once</li> <li>• Save time and reduce IT cost by running CMD or PowerShell commands across multiple computers at the same time</li> </ul>
<p><b>Proactive Alerts</b> Set up, monitor, and take action on alerts</p>	<ul style="list-style-type: none"> <li>• Take your IT support from reactive to proactive</li> <li>• Receive critical system alerts in real-time and address potential issues before they occur</li> <li>• Monitor computer health and take action on alerts to resolve concerns before they become problems</li> <li>• Monitor any software/hardware changes including hard drive errors and stay ahead of risks</li> <li>• Set up alerts for performance (CPU), maintenance (folder size, file size), and general supports (if a user installed software, missing hardware)</li> </ul>
<p><b>Self-Healing Alerts</b> Combine proactive alerts with One2Many automated task management</p>	<ul style="list-style-type: none"> <li>• Combine proactive alerts with One2Many to prevent the need to address the same issue more than once</li> <li>• Enable common problems to solve themselves</li> <li>• Add solutions ahead of time, allowing the alert to solve the problem without any human intervention</li> </ul>
<p><b>Premium Customer Support</b> Advanced training, onboarding, and support provided by our product and customer success team</p>	<ul style="list-style-type: none"> <li>• Access to Embark, our Customer Success Portal, for onboarding training and collateral that will ensure you're getting the most out of Central</li> <li>• Receive access to a premium customer support phone number*</li> <li>• Receive access to quarterly trainings and webinars hosted by our product and customer success teams</li> </ul>

\*Minimum purchase of \$5,000 required