

Base

Bring business productivity to the next level.

Fast, Secure HD Remote Access

Feature	Benefit
HD Remote Access Fast, secure support to any PC or Mac in HD quality	Best-in-class unattended remote access allowing IT professionals to eliminate any on-site visits and provide on-demand support without end user interruption.
Clipboard Sync Copy/paste or drag and drop any document or file in and out of the remote session to your computer	Access everything you need with a few simple clicks and never email yourself an attachment again.
User & Device Management Arrange your users and computers into groups, control permissions, and extend computer access to anyone you specify	Set up as many users as you need. Keep your computers secure by easily setting and updating access permissions as your team grows or changes.
Computer Grouping Organize computers according to location, function, access permissions, or any criteria you specify	Keep your computers organized so you can more easily and quickly monitor your endpoint infrastructure.
Two-Factor Authentication Add an extra layer of security for your users	Have peace of mind with an added layer of security.
Deployment Deploy LogMeIn hosts and setup installation packages on every machine in your IT environment	Instantly deploy software for instant installations, reliable support, and better control. Increases flexibility with fast installations that can scale to thousands of locations.
Computer Search Search endpoints by name or group	Quickly and easily find any computer under your control.
Online/Offline Status Know which endpoints are online or offline in a single dashboard view	Have clear visibility and control into your entire endpoint infrastructure.
Multi-Monitor Display & Support Access and view more than one monitor connected to the host computer	Easily view and support multiple monitors during one remote session and resolve concerns quickly with a complete view.
Ad Hoc Support On-demand support and one-time deployment for machines outside your day-to-day list	Whether you need to support a new client, temporary/new employee, or a client's customer, you're able to quickly and easily remote into their computer. Enjoy the flexibility to support additional computers outside your usual control to ensure everything is functioning properly.
Mass Delete Quickly and easily delete users or endpoints in mass	Have additional peace of mind with the ability to enhance security and delete users or endpoints with one click.
Background Access Access computers and perform maintenance to any computer without interruption to the end user	Work on your own time without needing to wait for the end user to leave their computer. Enable resolution of issues and general maintenance without interrupting end users. This functionality almost eliminates the need for desk visits.
Background Access for Mobile Access computers and perform maintenance to any Windows computer from any mobile device without interruption to the end user.	Work on your own time from your Android or iOS device without needing to wait for the end user to leave their computer. Enable resolution of issues and general maintenance from your mobile device any time that's convenient, even during off-hours. Troubleshoot issues in a much easier, more user-friendly way without needing to start a remote control session and reaching a resolution without interrupting the end user.
File Transfer Transfer files directly from the host computer to the client computer and vice-versa	Drag, drop, and share files easily and securely.
File Sharing Allow colleagues and friends to securely download files directly from your host computer	Seamlessly and quickly share files with your team members with secure downloads.
Desktop Sharing Invite anyone with an internet connection to use or view your computer securely	Easily collaborate with anyone to resolve or troubleshoot issues more quickly.
Remote Print Print documents from your host computer to a printer connected to the client	Easily print any document from the nearest local printer.
Remote Sound Hear whatever is playing on the remote endpoints during a connection	Ensure you get the complete picture with the ability to hear whatever is playing on the remote endpoint.
Desktop Shortcut Create a shortcut to your computer that bypasses the usual browser log-in page	Save time and start a remote session faster.
Host Preference Packages Define and deploy LogMeIn host preferences and security settings to any group of Windows hosts in an account	Apply settings and changes to computers to make the experience better for both end users and technicians including auto-blanking a monitor, enabling extra security, and more.
API Access Open API support for standard interoperability with other platforms	Public API allowing you to pull data out automatically and write LogMeIn remote control and AV into your own apps.
Mobile Access Mobile app available for Android and iOS	Provide remote support on-the-go from wherever you are. Whether you're traveling or at home, instantly remote into any endpoint and address issues from your mobile device.
256-bit SSL Encryption End to end 256-bit SSL data encryption	Have additional peace of mind with one of the most secure encryption methods.