Central
by LogMeIn

Insight

Gain better visibility and keep a constant pulse on your endpoint infrastructure.

Base

Fast, Secure HD Remote Access
Best-in-class unattended remote access allowing IT professionals to eliminate any on-site visits and provide on-demand support without end user interruption.

Insight

Feature	Benefit
Asset Management Manage software inventory	• Identify unauthorized or junk software installed on users' or employees' computers, keep software inventory, and more • Easily identify what is installed on each machine to boost security and take swift action if needed • Pinpoint unauthorized flash/external drives connected to computers • Confirm software versions are on the latest stable and secure build
Proactive Alerts Set up, monitor, and take action on alerts	• Take your IT support from reactive to proactive • Receive critical system alerts in real-time and address potential issues before they occur • Monitor computer health and take action on alerts to resolve concerns before they become problems • Monitor any software/hardware changes including hard drive errors and stay ahead of risks • Set up alerts for performance (CPU), maintenance (folder size, file size), and general supports (if a user installed software, missing hardware)
Dashboard & Reporting Single pane of glass view into remote access sessions and the ability to analyze account activity and customer reports based on your needs	• Easily audit security with user reports including who logged in when and from what IP address • Report on the data that matters most such as inventory, CPU usage, and installed software • Easily export reports for CPU usage, disc space, software changes, computers offline and more • Produce customized reports at the hardware, software, and systems-level • Drill-down data at specific endpoints – from software inventory to user profiles • Instant access to configurable reports and data from anywhere
Computer Audit & Inventory View and report on your IT infrastructure	• Instantly view and report on your entire IT infrastructure to keep a pulse on the age of your critical systems • Track and monitor your endpoint inventory with ease • Review side-by-side comparisons of historical hardware, software, and system inventory data by date to track changes over time
Premium Customer Support Advanced training, onboarding, and support provided by our product and customer success team	• Access to Embark, our Customer Success Portal, for onboarding training and collateral that will ensure you're getting the most out of Central • Receive access to a premium customer support phone number* • Receive access to quarterly trainings and webinars hosted by our product and customer success teams *Minimum purchase of $5,000 required