# Security

## Take control and mitigate risk of cyber threats.

## Base

**Fast, Secure HD Remote Access**
Best-in-class unattended remote access allowing IT professionals to eliminate any on-site visits and provide on-demand support without end user interruption.

## Security

| Feature | Benefit |
|---------|---------|
| **Patch Management** <br> Identify, approve and deploy patches to one or multiple devices | • Quickly identify vulnerable third-party applications and automatically deploy patches to keep your software up-to-date and protected against threats <br> • Perform multiple updates simultaneously behind the scenes with no interruption to end users <br> • Schedule and push out critical software updates during off hours <br> • Automate software updates on remote computers to save time <br> • Securely deploy Windows and application updates to out-of-date endpoints |
| **Windows Updates** <br> Automatically update your systems at the same time wand schedule updates for anytime | • Centrally manage and view your Windows updates status, including when a new update is available <br> • Provide service packs and patches for the Windows operating system and other Microsoft software <br> • Update drivers for popular hardware devices |
| **Application Updates** <br> Easily and automatically deploy third-party application updates to out-of-date devices | • Get a clear view into out-of-date software and better manage your IT assets <br> • Monitor computers for software that is outdated or at risk, including Adobe, Java, web browsers and more <br> • Push software updates directly through the LogMeIn dashboard to all or select computers and groups <br> • Manage and perform multiple updates silently without interruption to end users or remote computers <br> • Automate software updates on remote computers to prevent future issues <br> • Gain greater insight into a broader array of software on every computer in your LogMeIn dashboard <br> • Spend less time on maintenance and more time on strategy thanks to streamlined updates <br> • Gain stronger confidence in the security of your endpoints through proactive management of issues <br> • Gain flexible, efficient control over your networks with automated and scheduled updates |
| **Antivirus Management** <br> Easily monitor and manage antivirus software | • Request status updates, view a list of threats, initiate scans, and more <br> • See all the issues that exist with a computer, a list of ways to solve those issues, and a quick link to remote into the computer to fix the errors <br> • Manage the antivirus software you already have deployed or take advantage of our built-in antivirus license software and keep all your managed computers secure <br> • Save time and money with antivirus software included within our Security module <br> • Receive alerts if there are any threats <br> • Manage antivirus software from a single dashboard <br> • Identify which endpoints need updates or patches |
| **LogMeIn Antivirus Powered by Bitdefender** <br> Powerful antivirus with heuristic-analysis that protects from viruses, malware, ransomware, and sophisticated online threats | • Ensure your endpoints are protected with world-class security and control <br> • Customize your antivirus protection with configurable policies <br> • Consolidate your antivirus into Central for a single pane of glass view into your endpoint infrastructure <br> • Give or rescind capabilities to users with Firewall protection |
| **Premium Customer Support** <br> Advanced training, onboarding, and support provided by our product and customer success team | • Access to Embark, our Customer Success Portal, for onboarding training and collateral that will ensure you're getting the most out of Central <br> • Receive access to a premium customer support phone number* <br> • Receive access to quarterly trainings and webinars hosted by our product and customer success teams <br><br> *Minimum purchase of $5,000 required |