

*“LogMeln Pro allows me to get my work done from anywhere, and the product’s reliability, high speed, and security are its best features.”*

Sharon Futers  
Independent Medical Evaluation Coordinator  
Doctor Greg Orthopedic Surgery



**Problem**

Sharon Futers, the Independent Medical Evaluation (IME) Coordinator at Doctor Greg Orthopedic Surgery, is self-employed and works with various private practices in multiple locations. Futers’ job requires her to access patient charts and claims in order to perform medical evaluations and give the physicians a complete picture of a patient’s situation. **Some of these claims are extremely large PDF files, upwards of 4,000 pages**, so Futers needed a solution that was secure, seamless, and quick enough that she could do her job in an efficient manner.

**About the Customer**

Doctor Greg Orthopedic Surgery is a private practice that specializes in reconstructive and total joint surgery. The practice treats patients with osteoarthritis and performs hip replacements, knee replacements, ACL reconstruction, knee arthroscopy, and rotator cuff repairs.

[doctorgreg.com](http://doctorgreg.com)

**Solution**

The orthopedic private practice had been using a free remote access product, but it was extremely slow and unreliable. So **Futers implemented LogMeln Pro to increase productivity, take back her time, and get her job done from anywhere.**

LogMeln Pro lets Futers access the files, applications, and patient charts she needs to complete patient medical evaluations while working from home or away from the practice. The orthopedic surgeon completes his assessment, Futers reviews the claim and writes up her report, and then they use both pieces to recommend next steps and treatment options. Thanks to LogMeln Pro, both the surgeon and coordinator can improve patient care by getting their tasks done from any location on their own time. “It’s secure, high speed, completely reliable, responsive, and very consistent,” said Futers.

**Result**

<b>Improved patient care</b>	<b>Enhanced efficiency</b>	<b>Better work-life balance</b>

**Implementing LogMeln Pro as a remote access solution has benefited the practice – and Futers – tremendously:**

- Increases the number of patient evaluations
- Enables mobility for both the surgeon and coordinator
- Improves productivity through effective, seamless access

By enabling employees to work from home and remote into their work computers, LogMeln Pro allows Doctor Greg Orthopedic Surgery to provide exceptional patient care while ensuring all assessments are completed efficiently and effectively.

Want to learn more about LogMeln Pro? Call us toll free at **1 866 478 1805** or visit [logmein.com/home/pro](http://logmein.com/home/pro)