

How Rescue and Central Work Together for Better Support

LogMeIn simplifies how people connect with each other and the world around them, unlocking the potential of the modern workforce. Our support solutions, Rescue and Central, give you new ways to reach today's connected end user and manage your IT infrastructure.

+ Rescue by LogMeIn

Premier Remote Support

- Rescue lets you connect to users in seconds from any device, increasing client satisfaction and decreasing support costs.
- **85 million remote support sessions annually**

Benefits

- Save valuable time through fast connections and data transfers
- Keep customers on the move with mobile device support
- Provide support in your existing workflows with seamless integrations

Key Features

- Seamless remote support
- Mobile device support
- Camera share
- Integrations and APIs
- Customization and branding
- Administration and reporting

+ Central by LogMeIn

Powerful Endpoint Management

- Central gives you a single pane of glass for securely accessing and managing your entire endpoint infrastructure.
- **10+ million endpoints under management**

Benefits

- Remotely access endpoints without interrupting end users
- Mitigate the risk of cyber threats
- Increase business productivity with IT automation
- Gain better visibility into your endpoint infrastructure

Key Features

- Best-in-class unattended remote access
- Windows and application updates
- Managed antivirus
- Proactive alerts
- Advanced scripting with One2Many
- Computer audit and inventory reports

Bring IT Support Full Circle

Reactive IT Support with Rescue

When end-user issues arise, address them promptly to maximize satisfaction and minimize downtime.



Proactive IT Support with Central

Resolve concerns before they become problems to maximize security and minimize disruption.

Learn More

Visit us at www.logmein.com