

Uncovering the Latest IT Trends, Threats, & ROI Solutions Deliver

We surveyed 500 IT professionals about the security landscape and uncovered the 7 biggest IT trends, threats and the shocking ROI RMM delivers

What keeps IT professionals up at night?

Threats are real and pervasive, but top concerns remain consistent year over year.

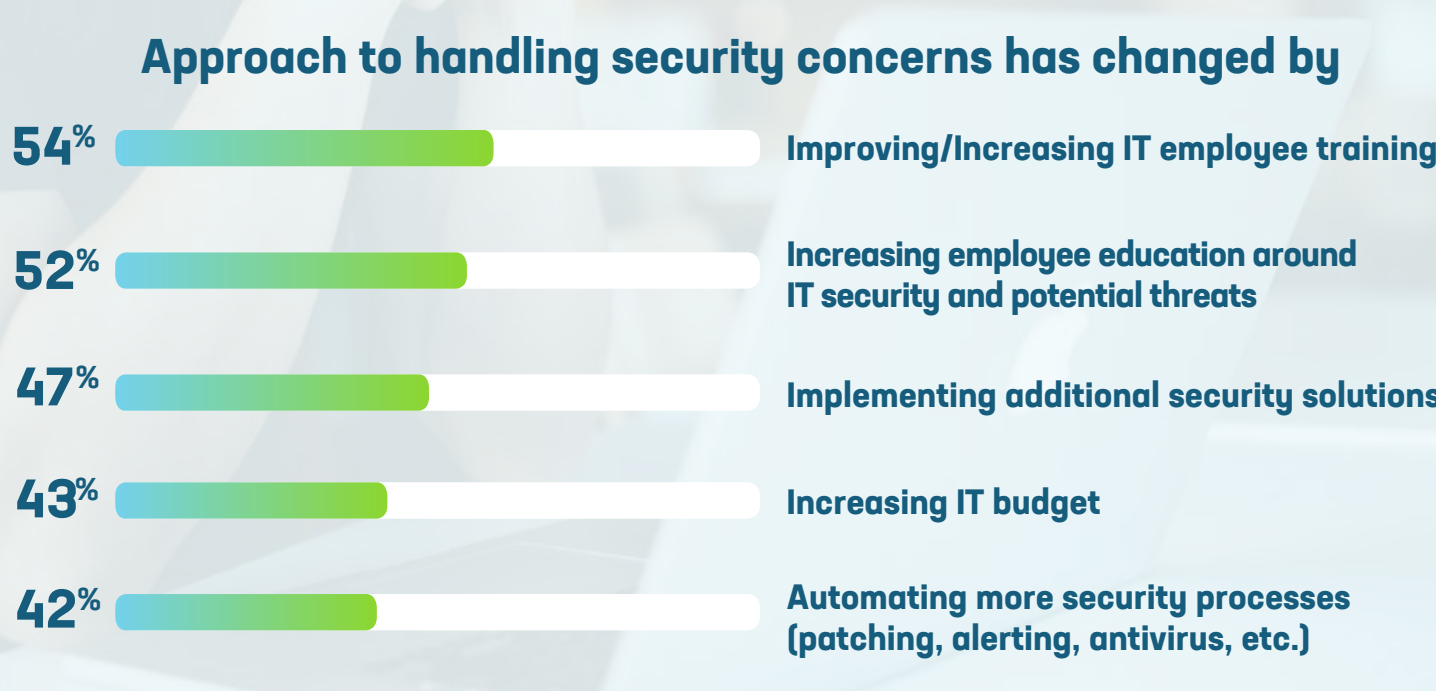
IT pros ranked the following as their top security concerns:



What's being done to get ahead of these security concerns?

When it comes to security, education is king, and companies must evolve or get caught in the crossfire.

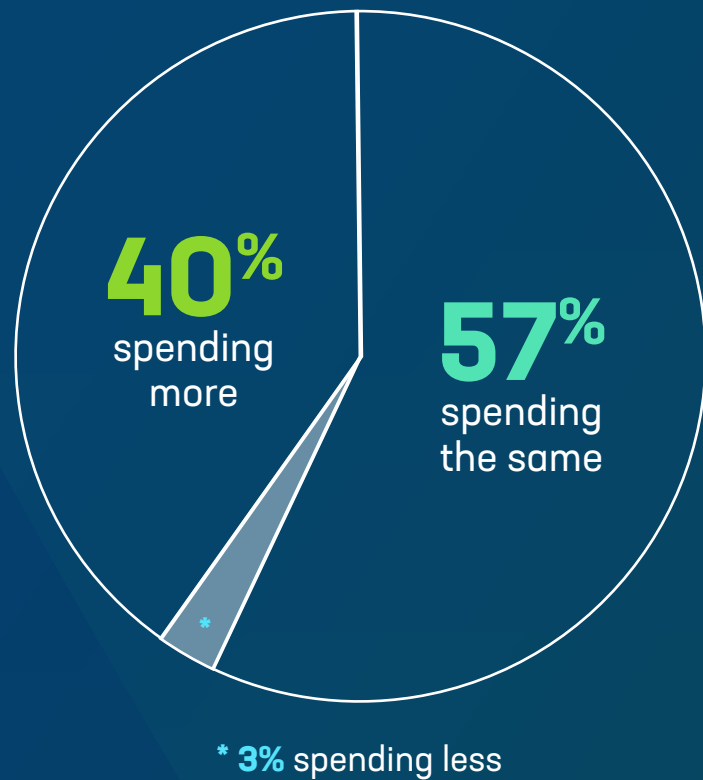
Approach to handling security concerns has changed by



As Risks Evolve, so Should Investment

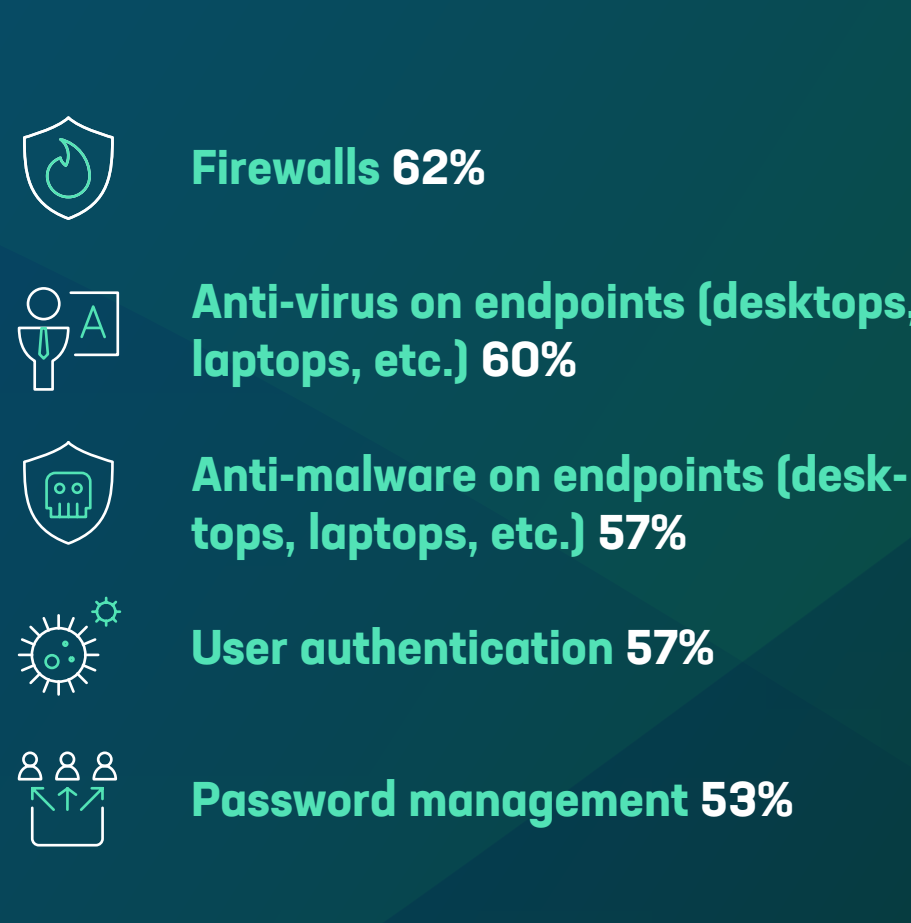
IT professionals are prioritizing budget on preventative security measures and education.

2020 IT Budget compared to 2019



Most Important Security Measures Tackling Biggest Concerns Head On

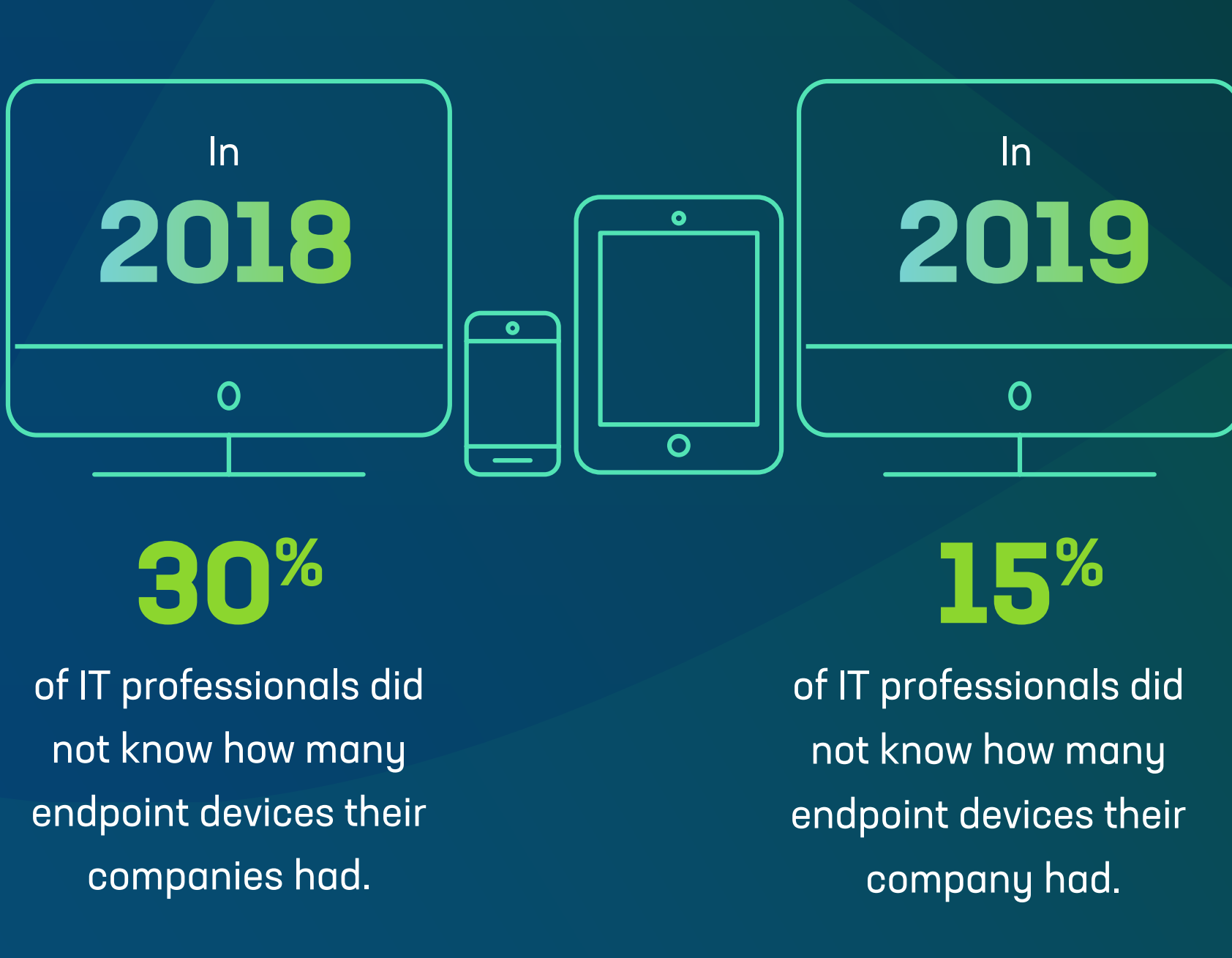
When looking at overall security, the majority of IT professionals feel that the following investments are most important for their company's safety and security.



Only a third of IT professionals are prioritizing patch management, increasing their risk of breaches and cyberattacks exponentially!

Strong Shift from Reactive to Proactive Approach Puts IT Pros in Control, and Remote Monitoring and Management Solutions Make IT Heroes

With 89% stating RMM is a priority, and 77% having an RMM solution in place, IT Professionals are more in control of their endpoint infrastructure than ever before!



IT professionals unaware of the number of endpoint devices under their management has gone down by HALF from 2018 to 2019!

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ROI of RMM

When it comes to value, the stats are in, and they're undisputable!

Top value RMM delivers

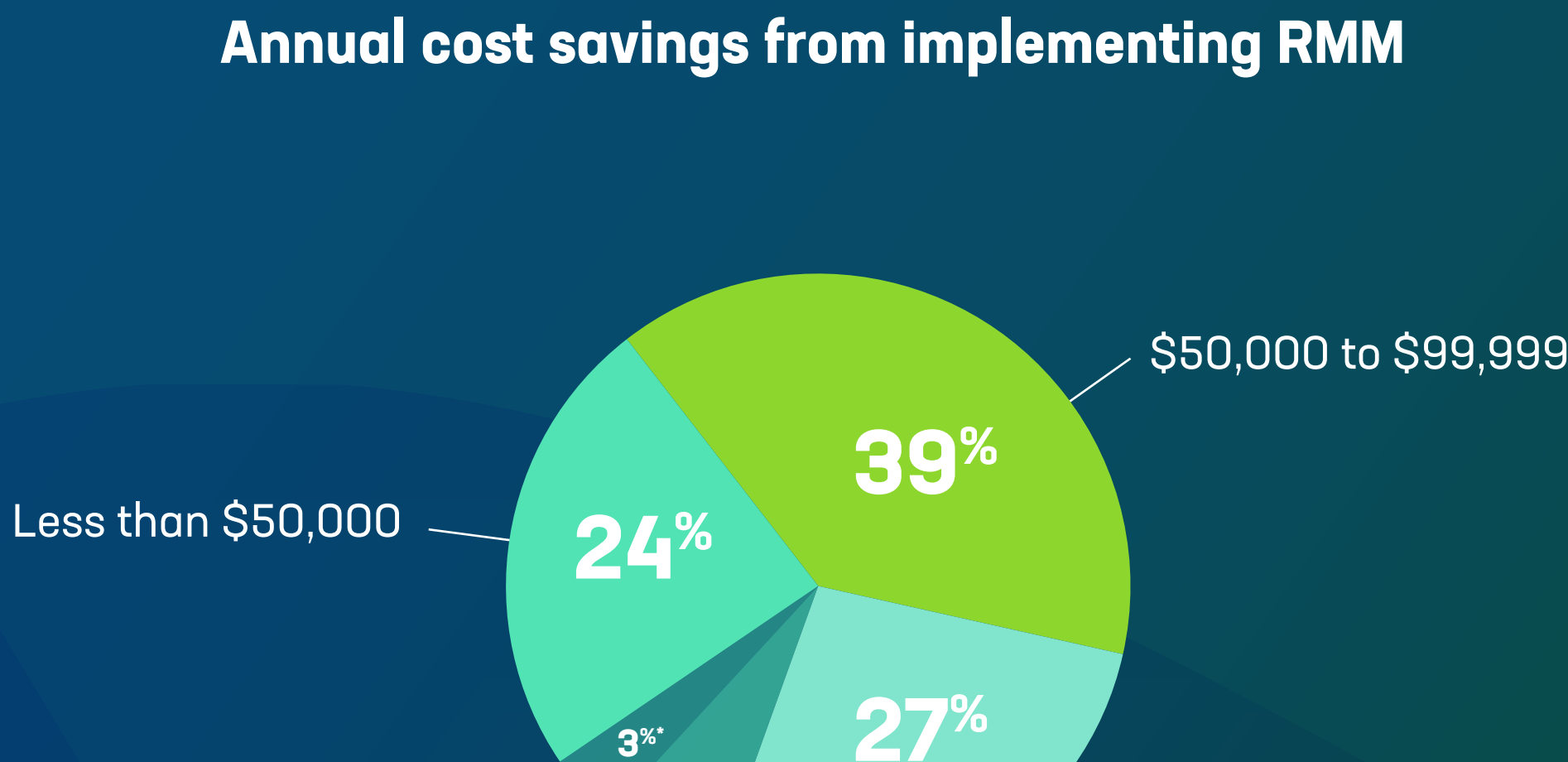


Both Internal IT and MSPs are saving between 30 minutes to 4 hours per day in total after implementing an RMM solution for their company.



After implementing RMM, IT technicians have been able to shave off 4 to 10 minutes per support call, which translates to thousands of hours saved each year!

Annual cost savings from implementing RMM



Nearly 75% of IT professionals are saving at least \$50,000 a year from implementing a RMM solution for their company!

To learn more about the latest IT trends and the value solutions deliver,

[DOWNLOAD THE FULL REPORT](#)