✚ Rescue
by LogMeIn

As a built-in Rescue feature, Calling Card lets your end users launch a remote support session from their desktop shortcut with a single click. All it takes is a simple one-time download and installation by individual users. Once it's on their desktop, they'll be able to kick off a remote support session and connect with support technicians in seconds.

logmeinrescue.com

Calling Card

Equip employees and customers to launch remote support sessions with a single click.

The Benefits of Calling Card

Immediate, one-click remote support for your end users, like customers or employees.

Customizable design can display your own logo or branded design on users' desktops.

Dynamic, flexible layout can be customized.

One-time download offers users a simple solution for any future remote support needs.

Eliminates moments of panic during tech troubleshooting, when users don't always have the time or mental clarity to learn a new process to launch support.

Choose which Setup is right for you

Calling card offers two setup options to accommodate your business needs.

PIN Entry lets end users connect and launch a session just by entering their six-digit PIN code.

Channel-based Calling Card does not require a PIN code. Instead, end users provide the required information about their system and needs, and are then routed to the appropriate team of technicians.

A Trusted Solution

Thomas Jefferson University and Jefferson Health counts on Rescue and Calling Card to keep their remote support connections fast, simple, and seamless.

"LogMeIn Rescue has impacted our business in multiple ways, especially the ease of use. We were able to deploy the calling card on all of our enterprise devices, which allows our technicians to quickly and easily connect to any device. The result is that the calling card speeds up the recovery time and technician productivity, which has a tremendous impact on the organization and allows us to easily quantify value to our business."

–Paul Pierson, Director of Business Development, from Thomas Jefferson University and Jefferson Health